The story so far - based on experience the Midlands and NW and Southern Hubs
* Learning Points

- Growth and Space
- Hub / Screening Centre Roles
- Getting started
- Keeping going
- Some early stats
Bowel Scope Invitations Overview & Timeline

**Week 8**
- Assess Capacity
  - Generate Pre-invites for 8 weeks time
- Send FS Pre-invites

**SC activity**
- Hub activity

**Week 8**
- Send FS Invitations
- Appt in 6 weeks
- Process Response Slips
- Confirm Clinic Lists (Appt in 2 weeks)
- Send Bowel Prep Appt in 2 weeks
- Send Non-Response letters (Appt date – 2 weeks)
- Manage Over / Under-booked FS Lists
- Process escalated suitability assessments
- Process Decline Requests
- Send Reminder letters (Appt date – 4 weeks)
- Appt re-bookings / cancellations
- Self Referral requests
- Add appt details to local PAS (Appt date – 2 days)

**SC activity**
- Hub activity

**Week 8**
- SC activity
- Hub activity

**Week 6**
- SC activity
- Hub activity

**Week 4**
- SC activity
- Hub activity

**Week 2**
- SC activity
- Hub activity

**Week 0**
- SC activity
- Hub activity

**53%**
- SC activity
Assess Capacity
Generate Pre-invites for 8 weeks time

Send FS Pre-invites

Send FS Invitations
Appt in 6 weeks

Process Response Slips
Confirm Clinic Lists (Appt in 2 weeks)

Send Bowel Prep
Appt in 2 weeks

Send Non-Response letters
(Appt date – 2 weeks)

Manage Over / Under-booked FS Lists

Maintain Maps and directions to FS sites

Handle Suitability Assessment calls
Process escalated suitability assessments

Process Decline Requests

Send Reminder letters (Appt date – 4 weeks)

Appt re-bookings / cancellations

Opt-in requests 55-59 years

SC activity

Hub activity

Week 8

Week 8

Week 6
Bowel Scope Invitations Overview & Timeline

- **Assess Capacity**
  - Generate Pre-invites for 8 weeks time

- **Send FS Pre-invites**

- **Send FS Invitations**
  - Appt in 6 weeks

- **Process Response Slips**
  - Handle Suitability Assessment calls
  - Process Decline Requests
  - Send Reminder letters (Appt date – 4 weeks)

- **Manage Over / Under-booked FS Lists**
  - Process escalated suitability assessments

- **Opt-in requests 55-59 years**

- **SC activity**
  - Hub activity

- **Appt re-bookings / cancellations**

- **Weeks 6-2**
  - Process
  - Over / Under-booked FS Lists

- **Weeks 6**
  - Send FS Invitations
  - Appt in 6 weeks

- **Week 6**
  - Send FS Pre-invites

- **Week 8**
  - Assess Capacity
  - Generate Pre-invites for 8 weeks time

- **Week 8**
  - Send FS Pre-invites

- **Week 8**
  - Send FS Invitations
  - Appt in 6 weeks

- **Opt-in requests 55-59 years**

- **Week 3-2**
  - Send
  - Confirmation
  - Appt in 2 weeks

- **Week 3-2**
  - Send
  - Non-Response letters
  - (Appt date – 2 weeks)

- **Weeks 6-2**
  - Manage Over / Under-booked FS Lists

- **Opt-in requests 55-59 years**

- **Weeks 6-2**
  - Process
  - Response slips

- **Week 6**
  - Send
  - FS Invitations
  - Appt in 6 weeks

- **Week 8**
  - Assess Capacity
  - Generate Pre-invites for 8 weeks time

- **Week 8**
  - Send FS Pre-invites
**Bowel Scope Invitations Overview & Timeline**

**Week 8**
- Assess Capacity
- Generate Pre-invites
  (for 8 weeks time)

**Week 8**
- Send FS
  Pre-invites

**Week 6**
- Send FS
  Invitations
  Appt in 6 weeks

**Weeks 6-2**
- Appt re-bookings / cancellations
- Process Response Slips
  Handle Suitability Assessment calls
  Process Decline Requests
- Manage Over / Under-booked FS Lists
- Process escalated suitability assessments

**Week 3-2**
- Confirm Clinic Lists
  (Appt in 2 weeks)

**Week 2**
- Send
  Confirmation
  Appt in 2 weeks
- Send Bowel Prep
  Appt in 2 weeks

**Week 2**
- Send
  Non-Response letters
  (Appt date – 2 weeks)

**SC activity**
**Hub activity**

Self Referral requests
Bowel Scope Invitations Overview & Timeline

**Week 0**
- Bowelscope Appointment
- Add appointment details to local PAS (Appt date – 2 days)

**Week 2**
- Send Confirmation Appt in 2 weeks
- Send Bowel Prep Appt in 2 weeks
- Send Non-Response letters (Appt date – 2 weeks)

**Week 2**
- Confirm Clinic Lists (Appt in 2 weeks)
- Process escalated suitability assessments
- Process Decline Requests
- Handle Suitability Assessment calls

**Week 6-2**
- Appt re-bookings / cancellations
- Manage Over / Under-booked FS Lists
- Process Response Slips

**Week 6**
- Send FS Invitations Appt in 6 weeks
- Send FS Pre-invites

**Week 8**
- Assess Capacity Generate Pre-invites for 8 weeks time
- Send FS Pre-invites

**Opt-in requests 55-59 years**

**SC activity**

**Hub activity**
## Suitability Assessment

### Bowel Scope Suitability Assessment - Notes

<table>
<thead>
<tr>
<th>Measurements</th>
<th>Measurements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anti-Coagulant Medication</td>
<td>Height</td>
</tr>
<tr>
<td>Bowel Related</td>
<td>Feet</td>
</tr>
<tr>
<td>Cause of Death</td>
<td>Inches</td>
</tr>
<tr>
<td>Cause of Death</td>
<td>or 0 metres</td>
</tr>
<tr>
<td>Severe Respiratory Disease</td>
<td>Weight</td>
</tr>
<tr>
<td>Type of Scan</td>
<td>Stones</td>
</tr>
<tr>
<td>Serious Heart Disease</td>
<td>Pounds</td>
</tr>
<tr>
<td>Advanced Liver Disease</td>
<td>or 0 kg</td>
</tr>
<tr>
<td>Reason no Treatment</td>
<td></td>
</tr>
<tr>
<td>Severe Mobility Limitations</td>
<td></td>
</tr>
<tr>
<td>Other medication</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
</tbody>
</table>

### Notes

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```
* Enemas centrally distributed by Prolog
* Data transferred once a day from Hub to Prolog
* Screening Centres - to confirm their lists by 12 noon.
* If a repeat enema is needed then use your locally procured device

*Hub/Screening Centre Roles*
Christmas - Need to consider the impact on the delivery of Enemas
* Screening Centres manage clinic capacity
* Hub can only book into available slots
* Please do not confirm a clinic early as subjects may not have time the respond to the reminder letter

*Hub /Screening Centre Roles(2)*
Roll out plans - Please share with your Hub
Maps need to be portrait, on one page, as a PDF no bigger than 500mb.
The maps need to be uploaded BEFORE going live.
* More changing of apts by patients
* Understanding the BCSS Screens. ie the difference between “insufficient availability” and “Subject could not find suitable FS Appointment”
* Training plan - team leaders first
* Admin intensive for screening centres in comparison to FOBT

Some lessons so far
New Centres wise to start slowly
Self referrals MAY grow as word gets around.
Hubs and Centres need to work closely together to ensure service quality
Bowel scope  Midlands & NW Hub figures (1 June 2014) just over one year on......
Seven screening centres rolling out with Bowel scope:
Wolverhampton, Lancashire, Cheshire, Pennine, Withington (Manchester), Sandwell, Merseyside & N Cheshire

7,934 Pre-Invitations
7,207 Invitations
4,678 Reminders
127 DNAs
18 Self referrals
2009 Calls to Hub
<table>
<thead>
<tr>
<th>Screening Centre</th>
<th>Uptake (Attended)</th>
<th>Rescheduled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wolverhampton (5979)</td>
<td>37.80%</td>
<td>40.22%</td>
</tr>
<tr>
<td>Lancashire (720)</td>
<td>35.53%</td>
<td>35.81%</td>
</tr>
<tr>
<td>Cheshire (183)</td>
<td>62.00%</td>
<td>34.86%</td>
</tr>
<tr>
<td>Pennine (207)</td>
<td>42.50%</td>
<td>43.64%</td>
</tr>
<tr>
<td>Withington (Manchester) (220)</td>
<td>28.33%</td>
<td>42.05%</td>
</tr>
<tr>
<td>Sandwell (246)</td>
<td>39.13%</td>
<td>47.86%</td>
</tr>
<tr>
<td>Merseyside and N Cheshire (440)</td>
<td>38.33%</td>
<td>38.07%</td>
</tr>
<tr>
<td>Pilot Screening Centre</td>
<td>ADR (%)</td>
<td></td>
</tr>
<tr>
<td>----------------------------------------</td>
<td>---------</td>
<td></td>
</tr>
<tr>
<td>Wolverhampton</td>
<td>8.65%</td>
<td></td>
</tr>
<tr>
<td>Lancashire</td>
<td>15.83%</td>
<td></td>
</tr>
<tr>
<td>Cheshire</td>
<td>5.68%</td>
<td></td>
</tr>
<tr>
<td>Pennine</td>
<td>13.24%</td>
<td></td>
</tr>
<tr>
<td>Withington (Manchester)</td>
<td>5.26%</td>
<td></td>
</tr>
<tr>
<td>Sandwell</td>
<td>14.94%</td>
<td></td>
</tr>
<tr>
<td>Merseyside and N Cheshire</td>
<td>9.20%</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>10.40%</strong></td>
<td></td>
</tr>
</tbody>
</table>
*Thank you*